



Important Information

Company Guarantees:

Southern Conservatories offer a 10 Year Manufacturers Guarantee on all our UPVC products and Verandas excluding handles, locks & hinges which have an industry standard 12 Months Guarantee.

Solidor Composite Doors benefit from a 10 Year Manufacturers Guarantee, which covers all aspects of the door and multi-point locking mechanism. All furniture carries a 10 Year Mechanical Guarantee and a 5 Year Surface Finish Guarantee.

Rollerdor Electric Garage Doors have their own specific 2 or 5 Year Guarantee.

Southern Conservatories provide an Installation Guarantee of 2 Years. This means that if any issue should arise you should contact us immediately, and we will arrange for a Service Engineer to visit your property and carry out remedial works. If the issue occurs within 2 Years of installation this service is available free of charge, if more than 2 Years after installation the visit is subject to a minimal call out fee. However please rest assured that your 10 Year Manufacturers Guarantee covers replacement of any parts needed free of charge (excluding handles, locks & hinges as above).

For an installation older than 10 Years, a competitive quotation can be provided for any new parts and the labour required to install them.



FENSA / QANW:

Southern Conservatories Ltd are a FENSA Registered Company. Once your installation is complete, a certificate of compliance will be issued directly from FENSA to the homeowner.

QANW is an acronym that stands for Quality Assured National Warranties. The insurance backed guarantee policy received by the homeowner will detail what is covered by the policy and the duration of the cover, which can be up to 10 years.

Schedule Dates:

Please be aware that any dates given for building/installation works are not always final and are subject to change. These could be impacted by weather, supplier delays or other unforeseen circumstances. Dates may have to change, but we will always keep you informed and aim to work towards dates most convenient to you.

Here for the duration:

As we are a local, family run company please rest assured that we take pride in our exceptional after care service and will always be on hand for any future requirements. We are only a phone call away for any questions or queries.

